



<b>Company / Organisation Name:</b>	Entain Group
<b>Team / Department:</b>	UK BI & Analytics
<b>Address:</b>	Regal House, Queensway Rd, GX11 1AA, Gibraltar

**Provisional title for project:**

How does retail shop penetration impact the digital customer profile

**Short description of the problem that would be addressed by the project:**

We want to distinguish “pure” online acquisition from “retail”. Hypothesis is that during lockdown lots of our new customers have retail background and as a result are significantly higher value than “pure” online cohort. It will help us with:

1. long term planning (how much impact should we budget for online business after lockdown)
2. and immediate adjustment to acquisition strategy

We believe that “pure” online customers are different to retail ones that also play online and we want to find an analytical approach to discriminate between them in any way. It might include developing method / model that can estimate if an online player is a retail player with a probability of classification. Additionally, geospatial analysis is expected to understand online players proximity to betting shops and how this changes their likelihood to be retail (or online) customer. Project might require lots of unsupervised learning and pulling data from various sources

**Short description of the data sources that would be used in the project, and how they would be used**

Internal SQL database  
Public data (like ONS)

**Would any work by the student need to be carried out on site at the Company with the exception of supervisory meetings?**

Not until COVID restrictions are no longer in place

**Any issues of data confidentiality and IPR that would need to be resolved**

Student has to be UK or Gibraltar resident

**Essential skills**

Analytic mindset, natural curiosity  
SQL, Excel

**Desirable skills**

R

**Preferred degree programmes (if any)**

Relevant degree such as mathematics, computer science, economics, social geography amongst others

**Preferred selection method**

Online interview

**Support and training offered by the company**

Yes, laptop + mentorship

**Financial assistance offered by the company**

The organisation will pay an honorarium of £1,000 per month

**Any other comments**

None

For details on how to apply, please visit:

[www.cdrc.ac.uk/education-and-training/masters-dissertation-scheme/](http://www.cdrc.ac.uk/education-and-training/masters-dissertation-scheme/)